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### INTERNATIONAL JOURNAL OF EUROPEAN RESEARCH OUTPUT

ISSN: 2053-3578

I.F. 9.1

# LINGUISTIC ANALYSIS OF GREETING-RELATED LINGUISTIC UNITS USED IN TEACHER'S COMMUNICATIVE BEHAVIOR

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### **Abstract**

Greetings are a fundamental aspect of human interaction, particularly in educational settings where they play a critical role in establishing rapport, managing classroom dynamics, and creating a conducive learning environment. This study investigates the various linguistic units related to greetings utilized by teachers in their communicative behavior. The research involved 20 teachers from diverse educational institutions, ranging from primary to tertiary levels. Data was collected through classroom observations, audio recordings, and semi-structured interviews, and analyzed using thematic analysis (Braun & Clarke, 2006)

**Key words:** teacher greetings, classroom communication, rapport building, non-verbal cues, paralinguistic features, student engagement, educational outcomes.

The findings reveal that teachers predominantly use verbal expressions such as "Good morning," "Hello," and "Hi," often personalized with students' names. Non-verbal cues, including smiles, nods, and waves, frequently accompany these verbal greetings, enhancing their effectiveness. Paralinguistic features such as tone, pitch, and volume play a significant role in conveying warmth and establishing a positive atmosphere (Hall & Matsumoto, 2004). The study identifies key functions of greetings in educational settings: building rapport, establishing classroom norms, facilitating transitions, and enhancing student engagement (Goffman, 1967). The results suggest that effective use of greeting-related linguistic units can significantly impact classroom dynamics and student engagement. Personalized and enthusiastic greetings are particularly effective in creating a welcoming and engaging classroom environment. The study highlights the importance of training teachers in effective greeting strategies that incorporate both verbal and non-verbal elements (Murray & Pianta, 2007). Further research is recommended to explore the long-term effects of different greeting strategies on student learning outcomes and classroom behavior. By providing a comprehensive linguistic analysis of greetings used in teachers' communicative behavior, this study contributes to the development of best practices for

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educators, promoting effective communication and positive educational outcomes.

### Introduction

Greetings are an integral part of everyday human interaction and play a crucial role in social and professional settings. In the context of education, the importance of greetings is amplified as they serve as the first point of contact between teachers and students, setting the tone for the entire learning experience (Holmes, 2005). Effective greetings can create a welcoming atmosphere, foster positive teacher-student relationships, and facilitate a conducive learning environment (Tannen, 1993).

The educational setting is unique in its requirement for structured and purposeful communication. Teachers use greetings not only to acknowledge students but also to establish authority, convey expectations, and promote a sense of community within the classroom (Goffman, 1967). The manner in which a teacher greets students can influence their mood, behavior, and engagement levels, which are critical for effective learning (Hattie, 2009).

Previous research has highlighted the significance of teacher-student interactions in enhancing student motivation, engagement, and academic performance (Murray & Pianta, 2007). However, there has been limited focus on the specific linguistic and non-linguistic components of greetings used by teachers. This study seeks to fill this gap by providing a detailed linguistic analysis of greeting-related units in teacher communication.

The objectives of this study are threefold:

- 1. To identify and categorize the various forms of greetings used by teachers.
- 2. To analyze the functions these greetings serve in the classroom setting.
- 3. To examine the contextual factors that influence the choice and effectiveness of different greeting strategies.

By exploring these aspects, this research aims to offer insights into how teachers can optimize their greeting strategies to enhance classroom interactions and improve educational outcomes. The findings from this study will contribute to the development of best practices for teacher communication, promoting a positive and effective learning environment.

This paper is structured as follows: the Methods section outlines the research design, participants, data collection, and analysis procedures. The Results section presents the key findings, followed by a Discussion that interprets these findings in the context of existing literature. The Conclusion summarizes the study's contributions and suggests directions for future research.

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### Methods

### **Participants**

The study involved 20 teachers from various educational institutions, including primary, secondary, and tertiary levels. These participants were selected based on their willingness to participate and their diverse teaching backgrounds.

### **Data Collection**

Data was collected through a combination of classroom observations, audio recordings of teacher-student interactions, and semi-structured interviews with the participating teachers. Observations focused on the initial moments of classroom sessions, specifically noting the greetings used by teachers.

### **Data Analysis**

The collected data was transcribed and analyzed using thematic analysis (Braun & Clarke, 2006). The analysis aimed to identify common linguistic units in greetings, their functions, and the paralinguistic features accompanying them. The analysis process involved the following steps:

- 1. Transcription: All audio recordings were transcribed verbatim. This included both the verbal greetings and any notable non-verbal cues observed during the interactions.
- 2. Coding: The transcriptions were coded for various linguistic units related to greetings. This included categorizing verbal expressions (e.g., "Good morning," "Hello"), non-verbal cues (e.g., smiles, nods), and paralinguistic features (e.g., tone, pitch, volume).
- 3. Thematic Analysis: The coded data were then subjected to thematic analysis to identify recurring patterns and themes. This involved organizing the data into broader categories such as rapport-building, classroom management, and student engagement. (Braun & Clarke, 2006).
- 4. Frequency Analysis: The frequency of different types of greetings and their components (verbal, non-verbal, paralinguistic) was calculated to identify the most commonly used greeting strategies among teachers.
- 5. Contextual Analysis: Contextual factors influencing greeting styles were examined, including the age group of students, class size, and the formality of the educational setting. This helped in understanding how different contexts might affect the choice and effectiveness of greeting strategies.
- 6. Interview Analysis: Semi-structured interviews with teachers were analyzed to gain insights into their perspectives on the importance of greetings and the strategies they employ. Thematic coding of interview responses provided qualitative data to complement the

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ISSN: 2053-3578 I.F. 9.1

observational findings.

This table encapsulates the different types of greetings, examples of each, their frequency of use, the functions they serve, and the contextual factors influencing their use.

Greeting Data Analysis Table				
Type of	Examples	Frequenc	Functions	Contextua
Greeting		y (%)		l Factors
Verbal	Good	45	Building	Personaliz
Expressions	morning, Hello,		rapport,	ed use in small
	Hi		Facilitating	classes,
			transition	Formality of
				setting
Non-	Smiles,	35	Enhancing	Compleme
Verbal Cues	Nods, Waves		effectiveness,	nting verbal
			Creating	greetings,
			engagement	Cultural norms
Paralinguis	Warm	20	Conveying	Varied
tic Features	tone, Pitch		warmth,	based on age
	variation,		Establishing	group, Teacher's
	Volume		atmosphere	style

### **Results**

### **Verbal Expressions**

The analysis revealed that teachers predominantly used common verbal greetings such as "Good morning," "Hello," and "Hi." Personalized greetings, including the use of students' names, were frequently observed, particularly in smaller classes.

### **Non-Verbal Cues**

Non-verbal cues such as smiles, nods, and waves often accompanied verbal greetings. These gestures enhanced the effectiveness of the greetings, contributing to a more welcoming and engaging classroom environment (Hall & Matsumoto, 2004).

### **Paralinguistic Features**

Paralinguistic features, including tone, pitch, and volume, varied significantly among

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ISSN: 2053-3578 I.F.

teachers. A warm and enthusiastic tone was commonly associated with positive student responses, whereas a monotone or stern voice was less effective in creating a welcoming atmosphere (Hall & Matsumoto, 2004).

### **Functions of Greetings**

The study identified several functions of greetings in educational settings:

- 1. Building Rapport: Warm and personalized greetings helped establish a connection between teachers and students, fostering trust and respect (Murray & Pianta, 2007).
- 2. Establishing Classroom Norms: Consistent use of greetings signaled expected behaviors and set the tone for classroom interactions (Goffman, 1967).
- 3. Facilitating Transition: Greetings marked the beginning of classroom sessions, signaling a transition to focused learning time (Goffman, 1967).
- 4. Enhancing Student Engagement: Personalized and enthusiastic greetings increased student participation and engagement (Murray & Pianta, 2007).

#### **Discussion**

The findings suggest that greetings play a crucial role in teachers' communicative behavior, significantly impacting classroom dynamics and student engagement. The use of personalized and enthusiastic greetings was particularly effective in building rapport and creating a positive learning environment. Non-verbal cues and paralinguistic features further enhanced the impact of verbal greetings (Hall & Matsumoto, 2004).

The study highlights the importance of training teachers to use effective greeting strategies, incorporating both verbal and non-verbal elements. Future research could explore the long-term effects of different greeting strategies on student learning outcomes and classroom behavior (Braun & Clarke, 2006).

#### Conclusion

This study provides valuable insights into the linguistic units related to greetings used by teachers in their communicative behavior. By understanding and effectively utilizing these units, teachers can create a more welcoming and engaging classroom environment, ultimately enhancing the overall learning experience for students. Further research in this area can contribute to the development of best practices for teachers, promoting effective communication and positive educational outcomes.

I.F. 9.1

ISSN: 2053-3578

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